How to Efficiently Scale Your Affiliate Program Cristian Miculi – Sr. Manager, Affiliate Services



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### We'll talk about...

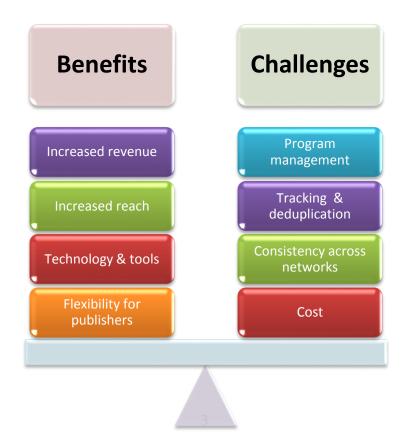
The number of network & standalone programs you should be running

What you should look at before running multiple programs How much of a difference in revenue you should expect

Special thanks:

Rick Gardiner, *iAffiliate Management* Brook Schaaf, *Schaaf-PartnerCentric* Geno Prussakov, *AM Navigator* Denis Tkachev, *Bitex Group* 

### **Running Program on Multiple Platforms**



## Adding New Networks: When to Do it

Top 3 Most Often Reasons when Companies Consider This

- Need to accelerate growth on the overall program – market exposure, revenue.
- New products / services launched are not a good fit for current program – need for niched affiliates.
- 3. Need to go international working with local affiliate networks.



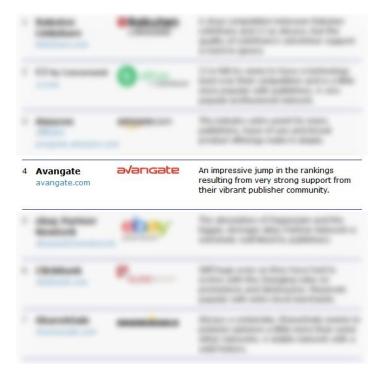




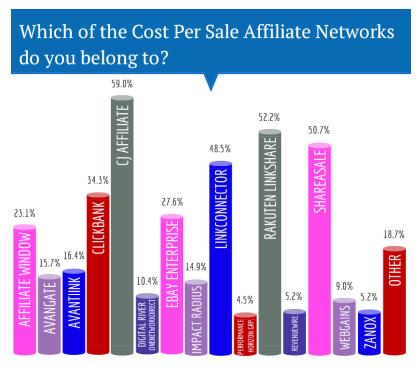
## Adding New Networks: What to Look at

5

Top 3 Indicators to Check before Engaging



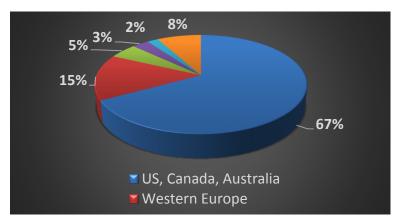




Source: AffStat 2014 report

### **Affiliate Demographics**

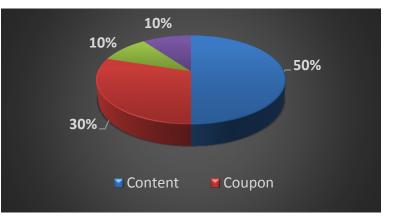
#### Avangate Affiliate Network



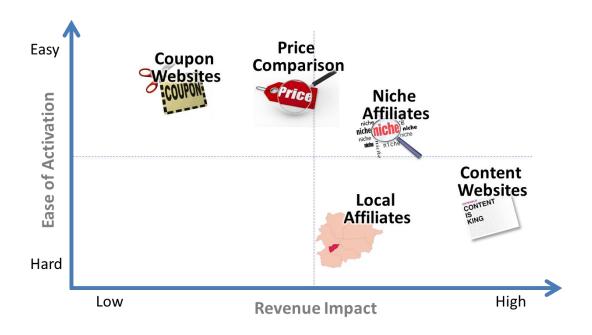
**Top Selling Territories** 



**Avangate Affiliates Mix** 



### **Bottom Line: Active Affiliates**



Sooner or later every affiliate manager has to face it – most affiliates on board the affiliate program are inactive. Some have christened it a 5-80 Rule: 5% of your affiliates do 80% of the work. [...] The number of active affiliates on board the affiliate programs I manage fluctuates from 3.5% to 14%.

> Geno Prussakov, "A Practical Guide to Affiliate Marketing"

# Juiciest Part Up Next



# **Perfect Mix for Multiple Platforms**

NO UNIVERSALLY VALID RECIPE – depends on merchant goals

Affiliate Program % Contribution from Total Revenue	No niche networks for you? Look for your competitors' programs!	Incremental Revenue Uplift
0% - 4% (Re)launching affiliate program	1 niche + 1 general	Min. 100% by adding the general network
4% - 8% Growing affiliate program	1 niche + 1 general	Min. 50% by adding the general network
8% - 15% Established affiliate program	1 niche + 1 general + 1 regional	Depends on regional market reach
15%+ Very niched affiliate program	1 niche + 1 general + 1 general + regional / local	Min. 25% by adding the general network; regional / local depends on market reach

# Abbyy USA – 197% Growth of Affiliate Sales

Via Managed Services in niche network + general network

#### Actions

Worked with Avangate partner iAffiliate Management on growing affiliate program.

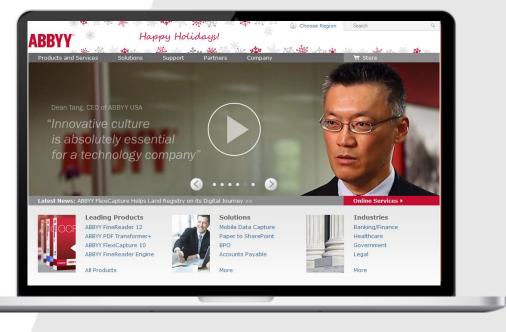
Extended the Avangate Affiliate Program by adding a program in CJ

#### Results

Increased affiliate sales by 197% YoY

Affiliate contribution to total sales rose from 6% to 11%

Increase in affiliates revenue of 80% from second network



Source: Avangate

## Kaspersky Turkey – 400% uplift in sales

#### From local affiliate network

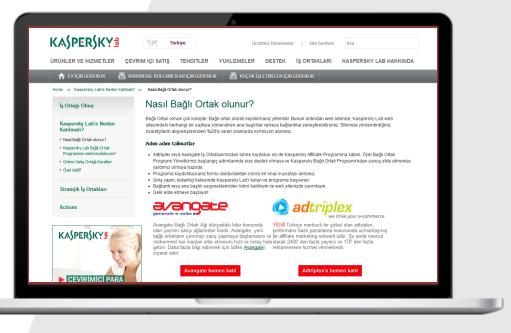
#### Actions

Partnership with local affiliate network adTriplex

Local affiliate network to manage program

#### Results

Affiliate sales going through adTriplex grew the overall program performance with more than 400%



Source: Avangate

## **Telestream – Successfully Consolidated Program**

tall iate Network to Run Program

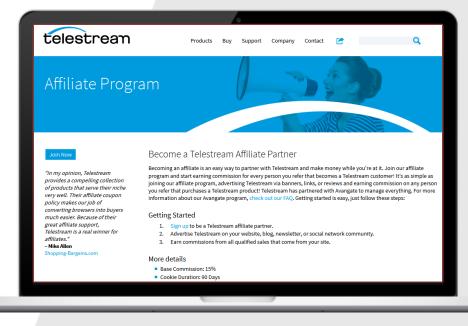
One size does not fit all! Works for very niched products/services and well established brands

Telestream chose to consolidate all affiliates in the Avangate Affiliate Network – niche network for software & services

#### Results

Affiliate Sales were down 20% in the first 3 months, but after that they got back at the same level.

66% YoY increase in affiliate revenue after consolidation



Source: Avangate

### **Key Takeaways**

Scale efficiently

Do your homework: affiliate business plan (goals, resources, etc.)

Monitor your competitors and where they run their programs

Recommended flow: niche  $\rightarrow$  general (internal)  $\rightarrow$  regional

Look for incremental value on each new network you're adding



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